

UNITEDTECH the home of

nexys
CLOUD BUSINESS SOLUTIONS

Nexys UC

DATASHEET

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NEXYS UC

A powerful desktop and mobile application specifically designed to take your business communications to a whole new level. Its main purpose is to simplify and enhance your day-to-day communications experience.

It packs everything you need for a successful collaboration with your staff including Messaging, Conferencing, CRM access, File Sharing functionalities, and all of that within a single and comprehensive desktop application interface.

SUPPORT OS

	<i>Standard User</i>	<i>Premium User</i>
MS Windows Nexys UC can be installed and used on MS Windows 32/64-bit platforms (Windows Vista and above).	✘	✔
MAC OS X Nexys UC can be installed and used on MAC OS X platforms (10.10 and above).	✘	✔
Linux Nexys UC can be installed and used on Linux Ubuntu 64-bit platforms (12.04 and above).	✘	✔
Windows Server Nexys UC can be installed and used on Windows Server (2012 and above).	✘	✔

MINIMUM REQUIREMENTS

Although Nexys UC should work on any computer able to run supported operating systems there are minimum requirements that should be met in order to install it and to prevent call quality issues.

	<i>Standard User</i>	<i>Premium User</i>
Nexys CLOUD Nexys UC requires Nexys CLOUD to operate. Third party PBX's are not supported.	✘	✔
HDD Space Nexys UC requires up to 70 MB of free HDD space for the installation.	✘	✔
Broadband Internet Connection Stable broadband internet connection is an important factor in VoIP call quality as VoIP traffic is highly susceptible to latency and packet loss.	✘	✔

PHONE MODULE

The Nexys UC phone module is one of the main features of this product. Having the option to use it as a softphone or integrated with a desk phone or even mobile phones, it provides you with an indispensable tool to boost your productivity and speed up your workflow. When not used in softphone mode, the phone module has full functionality regardless of the SIP device type it is used with.

	<i>Standard User</i>	<i>Premium User</i>
<p>SoftPhone</p> <p>Nexus Softphone mode allows you to make calls from your PC without the need to use the desk phone. You can enter the numbers you would like to dial through the application's dial pad or simply select contacts from one of several contact lists that are synchronized with your Nexys. When paired with a supported wireless headset, Nexys gives you incredible freedom and even allows you to accept calls without being at your PC.</p>	✘	✔
<p>Office Phone</p> <p>Nexys Office phone mode allows you to use Nexys UC in integration with your desk phone, enabling you to use Nexys CLOUD to make, transfer and park calls from the app itself while you are talking on your desk phone. In addition to the basic call features, all the advanced Nexys CLOUD features are available as well which allows you to manipulate calls through the application as if you were using it in softphone mode.</p>	✘	✔
<p>Polycom Integration</p> <p>Nexys UC allows users to exercise office phone control features remotely without physically touching the phone. Polycom IP phone series are fully supported devices. This feature ensures that Polycom desk phone will work seamlessly with the Nexys UC software.</p>	✘	✔
<p>Callback to GSM/PSTN Numbers</p> <p>Besides your desk phone, Nexys UC can also be used to call back any phone number, mobile or landline. Once you answer the call on your mobile phone (for example), you will still be able to use all the features available in Nexys UC in order to control the call through the desktop application.</p>	✘	✔
<p>Nexys MOBILITY App</p> <p>While on a phone call with the Nexys MOBILITY app, you can still benefit from all of the advanced features/call control of the desktop app. For example, if you are using the mobile app, you are able to use the call transfer, add another user to the conference, park a call... at the same time from the desktop app. This enables you to continue your conversation on the mobile app while browsing the call options in the Nexys UC desktop app.</p>	✘	✔

BASIC PHONE OPERATIONS AND CALL CONTROL

	<i>Standard User</i>	<i>Premium User</i>
<p>Voicemail</p> <p>When using Nexys UC you will be able to play, rewind, pause, delete and move Voicemail messages to a different folder on your PC. Additionally, Nexys UC allows you to save your voicemail messages to your drive.</p>	✘	✔
<p>Answer a Call</p> <p>You can answer the call straight from your desktop application. Once you accept the call, it will be automatically answered on the speakerphone of your desk phone.</p>	✘	✔
<p>Hangup / Reject the Call</p> <p>You can hang up an ongoing or reject an incoming call on your desk phone from the Nexys UC desktop app.</p>	✘	✔
<p>Concurrent Sessions</p> <p>You are able to see information about multiple calls and switch between them easily using the Nexys UC desktop app. The number of concurrent sessions is equal to the number of lines for a specific extension. Office edition cannot show more than one call at a time.</p>	✘	✔
<p>Hold / Resume call</p> <p>Hold/Resume option allows you to place a call on hold or to resume it by simply clicking the button in your Nexys UC app.</p>	✘	✔
<p>Transfer a Call</p> <p>Nexys UC allows you to do a call transfer (blind / supervised / transfer / device transfer) while on an active call by simply dragging the call icon and dropping it to any Nexys CLOUD user in your extension list. Alternatively, to transfer calls to an external number you can press the Transfer button and enter any number you would like to transfer the call to.</p>	✘	✔
<p>Redial</p> <p>The Redial option allows you to dial the last dialed number with a single click.</p>	✘	✔
<p>Mute</p> <p>Nexys UC allows you to mute your speaker or mic with a single click if needed.</p>	✘	✔

	<i>Standard User</i>	<i>Premium User</i>
<p>Speakerphone Paging</p> <p>The Speakerphone paging option allows you to place your call on the desk phone speakerphone by clicking the button in your Nexys UC app.</p>	✘	✔
<p>Call Recording</p> <p>Nexys UC allows you to start, stop, pause and resume a Call Recording while on an active call. When this feature is in use you will be able to see the call recording status indicator in your Nexys CLOUD interface. In order for this feature to work, an extension must have the Instant recording enabled in the Enhanced Services.</p>	✘	✔

UNIFIED COMMUNICATIONS FEATURES

Unified Communications Features are an essential set of tools which is integrating organizations, users and services into much more productive business units.

	<i>Standard User</i>	<i>Premium User</i>
<p>Nexys CLOUD Directory</p> <p>The Nexys UC main window will display Nexys CLOUD Directory contacts directory with the option to hide and block contacts as well as to set an alias for any of your contacts.</p>	✘	✔
<p>Instant Messaging by Chat</p> <p>Chat with one or more users (single & group chat) at the same time, and keep a searchable history of every IM conversation. Nexys also allows you to see the chat message delivery status (delivered, seen).</p>	✘	✔
<p>Real-Time Messages Sync</p> <p>Nexys UC makes sure that any sent/received message is available in real-time on all of your logged-in devices. You will also receive push notifications for incoming messages on your mobile device.</p>	✘	✔
<p>Chat Full History Sync</p> <p>Nexys UC makes sure that when you log in, your chat history is always synced and that you have all messages available on your device.</p>	✘	✔

	<i>Standard User</i>	<i>Premium User</i>
<p>File Sharing</p> <p>Nexys UC allows you to Send and Receive files. You can either click send file icon and then navigate to the file you would like to send, or you can simply drag-and-drop the file in your chat window. Files are stored permanently and can be downloaded until expiration time is reached. Expiration time can be modified on Nexys CLOUD. For image and video files there is a thumbnail which is automatically downloaded. Files can be sent in single conversations and as well as in group conversations. For any conversation you can see all sent/received files in the Files overview screen.</p>	✘	✔
<p>Drag and Drop</p> <p>You can use simple drag and drop actions to add users to a call/chat/conference/group chat, make blind or attended transfers, drop files to the Chat for transfer, join two active calls by simply dragging the call icon of one call and dropping it to the call window of the second call.</p>	✘	✔
<p>Start Chat from Call and Vice - Versa</p> <p>Nexys UC allows you to initiate a call from the chat window by clicking the call icon, but it also allows you to start a chat from the call window in the same manner.</p>	✘	✔
<p>Adding user(s) to an Existing Chat Conversation</p> <p>When a user is already in a chat there is one more button in the top bar now: “Add users into this chat”. Another window with a search bar will open that can be used for searching users by name or number, and an option to select multiple users to add into the chat.</p>	✘	✔
<p>Presence</p> <p>Nexys UC brings a unified presence that is synced across all of your devices (Desktop and Mobile). For a currently online user you can see if they are connected via Desktop, via Mobile or even both. For users who are not currently connected, you can see when was their last activity, in order to have a better understanding of their availability. Also, when there is no user activity on your computer for a certain period of time Nexys UC can inform other users that you are away from your desk.</p>	✘	✔
<p>MS Outlook</p> <p>You can sync Outlook contacts with your Nexys CLOUD contact list. This will allow you to call any of them either from Nexys UC or Outlook using the integrated Outlook plugin. This will allow you to see the name of your contact whenever you initiate or receive a call from the number associated with one of your Outlook contacts. (MS Outlook must be installed)</p>	✘	✔

	<i>Standard User</i>	<i>Premium User</i>
<p>MS Exchange</p> <p>You are able to sync Exchange contacts with Nexys UC which will allow you to call them either from Nexys UC or Outlook using the integrated Outlook plugin. Whenever you initiate or receive a call, you will be able to see the Exchange contact name of who is calling you. (MS Exchange and Outlook must be installed).</p>	✗	✓
<p>Drag and Drop</p> <p>You can use simple drag and drop actions to add users to a call/chat/conference/group chat, make blind or attended transfers, drop files to the Chat for transfer, join two active calls by simply dragging the call icon of one call and dropping it to the call window of the second call.</p>	✗	✓
<p>Apple Address Book</p> <p>You are able to sync your Address book contacts with Nexys UC which will allow you to call them from Nexys CLOUD. Whenever you initiate or receive a call, you will be able to see the Address book contact name of who is calling you.</p>	✗	✓
<p>Google Contacts</p> <p>You are able to import your Google contacts into Nexys UC which will allow you to call them from Nexys CLOUD. Whenever you initiate or receive a call, you will be able to see the Google contact name of who is calling you.</p>	✗	✓
<p>Central Phone Book</p> <p>Central Phone Book is a centralized list of contacts managed by the Nexys CLOUD administrator. It is shared across all Nexys CLOUD users, and synced together with the rest of your contacts. Besides contacts managed by the administrator, each user can manage his own personal list of contacts. This personal list is private and visible only to you, and can be managed through Online Self Care.</p>	✗	✓
<p>Send vCard (contact sharing) You can share contact details with another Nexys CLOUD user by sending a vCard of the contact you would like to share. This can be shared via Nexys UC or via email.</p>	✗	✓
<p>Switch Phone</p> <p>Nexys UC allows you to switch from device you have taken call on, and continue the call any other registered device. For example, if you received the call on your deskphone but need to leave the office, you can press Switch button in your Nexys UC, call will be placed on hold shortly and all your devices will ring (deskphone and Nexys MOBILITY app for example) and you will be able to continue the call on your mobile device even after you leave the office.</p>	✗	✓

	<i>Standard User</i>	<i>Premium User</i>
<p>Browser Integration</p> <p>Nexys UC's Click to Dial plugin supports all major web browsers: Firefox, Chrome, MS Internet Explorer/Edge and Safari. This plugin allows you to initiate calls from a web browser.</p>	✘	✔

CONFERENCING FEATURES

	<i>Standard User</i>	<i>Premium User</i>
<p>Instant Conferencing</p> <p>You can create and control instant conference calls on any SIP phone or SoftPhone. In addition, you are able to convert two-way calls into a dynamic conference call and add as many participants as you want.</p>	✘	✔
<p>Convert 2 Party Call to Conference</p> <p>Nexys UC enables you to do a seamless transition from a regular call to a dynamic conference by simply dragging one or more contacts from your contact lists into a live call window.</p>	✘	✔
<p>Defined Conferencing</p> <p>Nexys UC provides you with an overview and control of static conference rooms, as well as the use of any SIP phone or SoftPhone, and allows you to add participants by using the drag and drop feature or by instructing Nexys CLOUD to call out the external numbers you wish to add to the conference call.</p>	✘	✔
<p>Start Conference from Group Chat and Vice - Versa</p> <p>Nexys UC allows you to initiate the conference from the group chat window by clicking the call icon, but it also allows you to start the group chat from the conference window in the same manner.</p>	✘	✔

ADVANCED UNIFIED COMMUNICATIONS FEATURES

	<i>Standard User</i>	<i>Premium User</i>
<p>Easy Caller ID Selection</p> <p>When a list of Caller IDs is created in the Extensions' Enhanced Services feature, users are able to select a Caller ID they would like to use from the drop-down list. Once a selection is made, the selected Caller ID will be used for outbound calls.</p>	✗	✓
<p>Softphone & Deskphone mode Display for DTMF Digits</p> <p>Improved dialer module to display entered DTMF on the screen. (when user dial voicemail and press 2351 on the keyboard, no audio notification will be played but users can see it on screen).</p>	✗	✓
<p>Call Parking</p> <p>The Call Parking feature enables you to park an incoming call by clicking the park button. Nexys UC gives you an option to view the list of parked calls and pick up calls parked by other extensions.</p>	✗	✓
<p>Notifications</p> <p>Nexys UC provides a number of different pop-up notifications in order to inform you about an event that occurred. A list of notifications includes: incoming call, new IM message, contact joined the conference, contact online/offline status. These notifications are available on every supported OS while Windows also includes an in-popup call control (Accept/Reject).</p>	✗	✓
<p>OSC - Online Self Care</p> <p>Nexys UC offers access to the Online self-care platform through the integrated Dashboard extension in the OSC window.</p>	✗	✓
<p>Quick Configuration</p> <p>Nexys UC configuration procedure is fast and with minimal number of steps and data entry needed.</p>	✗	✓
<p>QoS for Windows and Mac</p> <p>Nexys UC voice packets that have QoS support have a higher priority through the routers.</p>	✗	✓
<p>Default Ringtones</p> <p>Default ringtones are now different for inbound and outbound calls when using a softphone. Previously it was the same ringtone and it was hard to distinguish whether a call was an inbound or outbound call.</p>	✗	✓

	<i>Standard User</i>	<i>Premium User</i>
<p>Block Caller ID Enhanced Service in Nexys UC</p> <p>Users are able to block a caller ID directly from Nexys UC. Two options are available: “Hide Caller ID” and “Hide Caller ID for next call only”.</p>	✘	✔

CRM INTEGRATION

Nexys UC integration will use URL pop-up events in order to integrate with any 3rd party CRM systems. Depending on preferred settings, pop-ups will be used for inbound and outbound calls once a call is answered or while a call is still ringing on a user’s extension. Call logs will be uploaded to the CRM.

	<i>Standard User</i>	<i>Premium User</i>
<p>SugarCRM</p> <p>Nexys UC offers full support for the SugarCRM, including Click-to-Dial and Call Recordings upload.</p>	✘	Optional
<p>Zoho</p> <p>Integration with the Zoho CRM does not support Click-to-Dial nor Call Recordings uploads to the CRM.</p>	✘	Optional
<p>Salesforce</p> <p>Integration with the Salesforce CRM supports the Click-to-dial and Call Recordings upload feature, however, while the Click-to-Dial works with the Classic interface, it is not supported in Lightning.</p>	✘	Optional
<p>Microsoft Dynamics</p> <p>Integration with the Microsoft Dynamics CRM does not support the Click-to-Dial feature. Additionally, in case a customer is not added in the CRM, the call recording will not be uploaded unless the agent creates a contact before the call is finished.</p>	✘	Optional
<p>Bullhorn</p> <p>Integration with the Bullhorn CRM supports Call Recordings upload but does not support the Click-to-Dial feature.</p>	✘	Optional
<p>Zendesk</p> <p>Integration with the Zendesk CRM supports Call Recordings upload but does not support the Clickto-Dial feature.</p>	✘	Optional

	<i>Standard User</i>	<i>Premium User</i>
Vtiger Integration with the Vtiger CRM supports Call Recordings upload but does not support the Call log when the call starts feature.	X	Optional
Pipedrive Integration with the Pipedrive CRM supports Call Recordings upload but does not support the Call log when the call starts feature.	X	Optional
SuiteCRM Integration with the Suite CRM supports Call Recordings upload but does not support the Call log when the call starts feature.	X	Optional

CRM FEATURE COMPARISON 1

	Sugar CRM	ZOHO	Salesforce	MS Dynamics
Fetch Customers and search by Caller ID	✓	✓	✓	✓
Create a Call log	✓	✓	✓	✓
Create a Call log when a call starts (v5)	✗	✗	✓	✗
Upload Call Recordings	✓	✓	✓	✓
Open the Customer Detail Page if a customer is found (Call popup)	✓	✓	✓	✓
Open the "Create New Lead" page if a customer isn't found	✓	✓	✓	✓
Option to enter a default URL to open on queues	✓	✓	✓	✓
Fill a Phone Number with a Caller ID when opening a page in situation above	✗	✗	✓	✗
Direct Contact Dial (Nexys UC)	✓	✓	✓	✓
Click-to-Dial (browser)	✓	✗	<i>Salesforce Classic Only</i>	✗

CRM FEATURE COMPARISON 2

	Zendesk	Bullhorn	Vtiger	Pipedrive	Suite CRM
Fetch Customers and search by Caller ID	✓	✓	✓	✓	✓
Create a Call log	✓	✓	✓	✓	✓
Create a Call log when a call starts (v5)	✗	✗	✗	✗	✗
Upload Call Recordings	✓	✓	✓	✓	✓
Open the Customer Detail Page if a customer is found (Call popup)	✓	✓	✓	✓	✓
Open the "Create New Lead" page if a customer isn't found	✓	✓	✓	✗	✓
Option to enter a default URL to open on queues	✓	✓	✓	✓	✓
Fill a Phone Number with a Caller ID when opening a page in situation above	✗	✓	✓	✗	✓
Direct Contact Dial (Nexys UC)	✓	✓	✓	✓	✓
Click-to-Dial (browser)	✗	✗	✓	✓	✓

MODULES

	<i>Standard User</i>	<i>Premium User</i>
<p>Generic Call Popup Module</p> <p>Generic Call Popup module allows a customer to use Nexys UC's Push call info to integrate with other browser-driven third-party CRM solutions. Custom modification on the CRM part is necessary. Users can specify the URL or EXE file, APP in MacOS, that will be executed in the Call Popup module.</p>	✘	✔
<p>Skype for Business Module</p> <p>Integration between the Skype for Business client and a user's phone system (Nexys CLOUD).</p>	✘	✔

INTEGRATIONS

	<i>Standard User</i>	<i>Premium User</i>
<p>iTunes Integration</p> <p>When a user places/receives a call on MacOSX, iTunes is paused automatically. When the call is finished, iTunes will resume playing music.</p>	✘	✔
<p>Telephony URI Handling</p> <p>It is possible to set Nexys UC as the default app to open "tel://", "sip://", "callto://" and "glocom://" URIs allowing you to use them to initiate calls with Nexys UC.</p>	✘	✔
<p>Outlook Click2Dial</p> <p>The Outlook Click-to-Dial plugin allows the user to dial contacts directly from the Outlook contact list with a single click.</p>	✘	✔
<p>Outlook Contact Popup</p> <p>There is a configurable option when the "Add a new Outlook contact" pop-up shows up. Users can now choose when the pop-up will be displayed. The options are: Never (default), when a call is started, when a call is answered and when the answered call is finished.</p>	✘	✔
<p>Browser Click2Dial</p> <p>Nexys UC's Click-to-Dial plugin supports all major web browsers: Firefox, Chrome, MS Internet Explorer/Edge and Safari. This plugin allows you to initiate calls to the detected phone numbers from a web browser with a single click.</p>	✘	✔

	<i>Standard User</i>	<i>Premium User</i>
E-mail Client Integration The e-mail client integration allows you to send e-mails from Nexys UC to any of your contacts by using your default e-mail client.	✘	✔
IP Camera Support Nexys UC enables you to connect to any web capable IP camera.	✘	✔

AUDIO DEVICE INTEGRATION

	<i>Standard User</i>	<i>Premium User</i>
Any Audio Device Supported by the OS Nexys UC will use any audio device installed on the OS.	✘	✔
Advanced Headset Integration with Jabra Nexys UC supports full integration with selected Jabra headsets - users can Answer/Reject/Hold/Resume Nexys UC calls by using their headset controls.	✘	✔
Advanced Headset Integration with Plantronics Nexys UC supports full integration with selected Plantronics headsets - users can Answer/Reject/Hold/Resume Nexys UC calls by using their headset controls	✘	✔

Sennheiser Integration - Supported features on the headset (HS):

- Incoming call accepted by HS (tap call button while there is an incoming unanswered call)
- End active call from HS (tap call button while there is an active call)
- Incoming call rejected by HS (LONG press call button) (not supported for DECT devices)
- Hold active call on HS (double tap call button while an active call is not held)

- Resume held call on HS (double tap call button while an active call is held)
- Redial call (double tap call button while there are no calls)
- Off-hook (tap call button while there are no calls)
- On-hook (tap call button after off-hook event)
- Mute from HS (tap the mute button while on active call)
- Unmute from HS (tap the mute button while muted on active call)

✘

✔

PERSONALIZATION

	<i>Standard User</i>	<i>Premium User</i>
<p>Different View Modes</p> <p>Use the List or Grid (Thumbnail) view modes to view your contacts. Choose the size of the contact details in the List mode. Show/hide contact personal message and name in the Grid View.</p>	✘	✔
<p>Avatar</p> <p>Set your avatar image so other contacts are able to see it.</p>	✘	✔
<p>Status and Status Message</p> <p>Nexys UC allows you to set your status (Available, Busy, DND, Away) and optionally provide a custom status message to describe your current availability. Aside from these 4 default statuses Nexys CLOUD administrator can also add statuses through Nexys CLOUD GUI and those will appear as an option in Nexys UC for all users. When selecting your status you also have to specify status expiration. This allows you to let Nexys UC revert your status back to Available after a certain period of time.</p>	✘	✔
<p>Hide Contacts in List</p> <p>Users are able to hide contacts from the list of contacts directly from Nexys UC application.</p>	✘	✔
<p>Favourites</p> <p>Users can make the Favourites list from the list of available contacts, directly in the Nexys UC application.</p>	✘	✔
<p>Choose Preferred Module Icons</p> <p>Organize icons option is used to personalize the module icons available in the main window. Note that the first icon has to be the Phone module, but you can rearrange the 5 other icons as it suits your needs.</p>	✘	✔
<p>Multiple Profiles</p> <p>Multiple profiles (user accounts) can be created. For example, you might want to create a profile for work and a separate profile for personal use, keeping them separate.</p>	✘	✔

	<i>Standard User</i>	<i>Premium User</i>
<p>Six module Icons</p> <p>There are 6 module icons in the main window for quick access. They can be rearranged as it suits your needs.</p>	✘	✔
<p>Warning icon in “Contacts” tab</p> <p>If loading of contacts has failed for whatever reason, we currently display a warning icon which is fine. But the user should be able to click on it and the application will ask the user if they want to retry instead of opening the three-dot menu in the modules bar, and finding the option “refresh contacts”.</p>	✘	✔
<p>Department Filtering</p> <p>Added the “My departments” option in the main window departments dropdown list. This way a user can choose to display only users from his department. Also, login notifications are now shown only for users that are visible in contacts view (users from the selected department).</p>	✘	✔
<p>Padlock for Module Windows to Stay Open</p> <p>Phone, Conference, Group chat and Call Parking modules now have a “padlock” icon in the upper left corner. If it is locked the window is not closed automatically when a call is initiated (the conference is joined / group chat joined / call picked from call parking dialog). In older versions, these modules were automatically closed.</p>	✘	✔
<p>PCI Compliance</p> <p>An option in Nexys CLOUD that will detect the DTMF from the caller, and enter them into a text field by “simulating keypress” with the DTMF digit.</p>	✘	✔
<p>Custom Parking Lots</p> <p>When a user presses “Park” inside the call window in Nexys CLOUD, they are presented with a dropdown so they can choose a lot to park.</p>	✘	✔

MEETING

	<i>Standard User</i>	<i>Premium User</i>
Audio/Video Conferencing Join a meeting with audio.	X	Optional
Screen Sharing Basic screen sharing of the current screen.	X	Optional
Application Sharing Share screen of a specific application.	X	Optional
Group Chat Group chat during the meeting between internal and external participants.	X	Optional
Webcam Sharing Share webcams from all meeting participants.	X	Optional
Call in Using Computer/Device Enable joining audio conference with device microphone.	X	Optional
Call in Using Phone (PIN based) Enable participants to call certain phone number to join the audio conference Toll free for certain countries and international numbers. Participants would dial the number and they would enter meeting number and PIN into IVR which would connect them to meeting audio conference.	X	Optional
Mouse and Keyboard Control Give participants mouse and keyboard control over a shared screen.	X	Optional
Role Passing to Participants Pass host or screen sharing role to participant.	X	Optional

	<i>Standard User</i>	<i>Premium User</i>
Who is speaking Focuses video of the current speaker and identifies all current speakers in the participants list.	X	Optional
Instant Chat or Group-Chat to Meeting Ability to start a meeting by clicking on a meeting button inside chat or group chat in Nexys UC.	X	Optional
Instant Turn Voice-Call or Audio Conference to Meeting Convert voice call to meeting by clicking on meeting button inside call or conference dialog on Nexys UC.	X	Optional
Switch Audio Device Ability to switch between softphone or deskphone while inside meeting on Nexys UC.	X	Optional
Invite Participants Invite more participants during the meeting by dragging and dropping them from the main application windows to the participants list or by choosing them from the contact list.	X	Optional
Invite External Participants Invite external participants during the by adding their phone or email.	X	Optional
Schedule an Upcoming Meeting	X	Optional
Recurring Meetings Support Allow support for setting up a recurring meeting (daily, weekly, monthly with some other options).	X	Optional
Calendar Integration View all scheduled meetings in calendar (Google Calendar, Apple Calendar)	X	Optional



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